



ORANGE TREE

EMPLOYMENT SCREENING

the fresh solution



CAPELLA UNIVERSITY

CLIENT TESTIMONIAL: Capella University

Capella University is an accredited, online university with more than 24,000 learners seeking degrees through distance learning programs and educational courses via the Internet. One of the greatest strengths of the Capella online learning environment is the opportunity for students to discuss issues and gain ideas from instructors, which is why it was vital for Capella to partner with a reputable and accurate background screening company.

In 2005, Capella chose Orange Tree Employment Screening as their background screening partner. For the past year, Nancy Kemper, staffing coordinator at Capella, has worked with Orange Tree to facilitate the onboarding process. "When selecting a background screening company, Capella chose Orange Tree because of their promise of customer service and background check turnaround times," says Kemper. "A large deciding factor was the fact that Orange Tree provides us with an individual account manager who knows our company and our needs, and is there to provide us with assistance. Having an account manager, rather than a call center, to contact with questions or issues expedites resolving issues."

Kemper quickly learned that Orange Tree was true to their promise of exceptional customer service and fast turnaround times. "We've been extremely pleased with Orange Tree's performance," she says. "Their turnaround times and customer service are two instances in which they excel. Orange Tree also provides us with great accuracy in every screening."

Another benefit that Kemper has realized since working with Orange Tree is their forwarding-thinking mentality. "Orange Tree understands that Capella is a growing organization with changing needs," she says. "They continually create new technology to streamline our administrative process. For example, Capella University recently began using Orange Tree's online background check authorization system, which has reduced the time we previously spent manually entering background check requests to mere seconds."

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*-Nancy Kemper,
Staffing Coordinator
at Capella*